



# DRILLCUT WARRANTY

## VELPEX™ WATER & GAS PIPING SYSTEMS

All Velpex Pipe & Fitting products come with a full 25-year warranty covering all faults caused by manufacturing defects.

Velpex multilayered pipe holds a 25 year manufacturers guarantee and complies with all relevant Australian Standards as well as holding 17 independent Global Certifications. Laboratory ageing tests have calculated it to last more than 50 years assuring that the installed system is there to stay.

The warranty applies only if all of the following conditions are met:

- The item has been installed by a licensed plumber
- Failure is due to a manufacturing fault
- Proof of purchase is provided
- The installation of the product is in accordance with the instructions provided

The warranty does not apply in the following situations:

- Unsuitable or improper use
- Incorrect installation or installation not in accordance with the instructions provided
- Installation or part installation by any person other than a licensed plumber or tradesperson licensed to install this product
- Normal wear and tear
- Inadequate or complete lack of maintenance
- Chemical, electrochemical or electrical influences
- Harsh detergents or abrasive cleaners used on product finishes

**For all warranty queries, please contact our sales team on 1800 DRILLCUT or at [sales@drillcut.com.au](mailto:sales@drillcut.com.au).**

Yours sincerely

A handwritten signature in black ink, appearing to read "Tim Phillips".

Tim Phillips

CEO