



DRILLCUT WARRANTY

VELOX™ COPPER PIPES

All Velox Copper Tube products come with a full 25-year warranty covering all faults caused by manufacturing defects.

This warranty entitles the purchaser to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. The purchaser is also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The warranty applies only if all of the following conditions are met:

- The item has been installed by a licensed plumber
- Failure is due to a manufacturing fault
- Proof of purchase is provided
- The installation of the product is in accordance with the instructions provided

The warranty does not apply in the following situations:

- Unsuitable or improper use
- Incorrect installation or installation not in accordance with the instructions provided
- Installation or part installation by any person other than a licensed plumber or tradesperson licensed to install this product
- Normal wear and tear
- Inadequate or complete lack of maintenance
- Chemical, electrochemical or electrical influences
- Harsh detergents or abrasive cleaners used on product finishes

Velox Copper Press Tube complies with the standards as set out in AS1432-2004 Copper tubes for plumbing, gas fitting and drainage applications.

For all warranty queries, please contact our sales team on 1800 DRILLCUT or at sales@drillcut.com.au.

Yours sincerely

A handwritten signature in black ink, appearing to read "Tim Phillips". The signature is written in a cursive style with a long, sweeping underline that extends to the left.

Tim Phillips
CEO